

Other formats

All your phone calls to NHS 24 are private and confidential. We will record them as part of your patient record and we may use them for training purposes.

When you phone us we will ask you for your permission before we pass any information about you to another service.

We want to know what you think about our services. Please contact us using the following details.

Patient and customer relations manager
NHS 24
Caledonia House
Caledonia Park
Glasgow
G51 4ED
Phone: 0141 337 4501
You can also send us an e-mail through our website at www.nhs24.com.

We can provide this leaflet in different formats. If you would like a copy in another language, in large print, on audio tape, on CD or in Braille, please ask us.

Phone: 0800 22 44 88

E-mail: feedback@nhs24.co.uk

You can also download this document in text from our website at www.nhs24.com.

To wydanie jest do nabycia w różnych językach, w większej czcionce, na kasecie magnetofonowej, płycie CD oraz w zapisie Braille'a. W celu zgłoszenia zapytania, prosimy o kontakt mailowy lub telefoniczny: enquiries@nhs24.scot.nhs.uk, tel. 0800 22 44 88

इस प्रकाशन को विभिन्न भाषाओं, बड़े फ़ॉन्ट, ऑडियो टेप, सी.डी. अथवा ब्रेल लिपि में उपलब्ध कराया जा सकता है। अनुरोध करने के लिए, कृपया ई-मेल : enquiries@nhs24.scot.nhs.uk अथवा हमें 0800 22 44 88 पर फोन करें

आप इस दस्तावेज़ को हमारी वेबसाइट www.nhs24.com से टेक्स्ट फॉर्मेट में पढ़ अथवा डाउनलोड भी कर सकते हैं

ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਵੱਖ ਵੱਖ ਭਾਸ਼ਾਵਾਂ, ਵੱਡੇ ਫਿੰਟ, ਆਡੀਓ ਟੇਪ, ਸੀਡੀ ਜਾਂ ਬ੍ਰੇਲ ਵਿਚ ਉਪਲਬਧ ਕੀਤਾ ਜਾ ਸਕਦਾ ਹੈ। ਬੇਨਤੀ ਕਰਨ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ enquiries@nhs24.scot.nhs.uk 'ਤੇ ਈ-ਮੇਲ ਜਾਂ 0800 22 44 88 'ਤੇ ਕਾਲ ਕਰੋ।

ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਨੂੰ ਸਾਡੀ ਵੈੱਬਸਾਈਟ www.nhs24.com ਤੋਂ ਟੈਕਸਟ ਫਾਰਮੈਟ ਵਿੱਚ ਪੜ੍ਹ ਅਤੇ ਡਾਊਨਲੋਡ ਵੀ ਕਰ ਸਕਦੇ ਹੋ।

Faodar am foillseachadh seo fhaotainn ann an diofar chànanain, clò nas motha, teip claidinn, CD no Braille. Gus iarrtas a chur thugainn, cuir post-dealain no fòn thugainn aig: enquiries@nhs24.scot.nhs.uk no 0800 22 44 88

Faodaidh tu cuideachd an sgrìobhainn seo a leughadh no a luchdadh a-nuas ann an cruth teacsa on laraich-in againn, www.nhs24.com

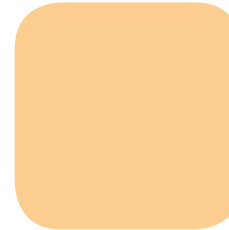
這份刊物提供有不同語言的翻譯本、大字印刷體、錄音帶、CD光碟或盲文，如有需要，請電郵enquiries@nhs24.scot.nhs.uk 或致電0800 22 44 88 與我們聯絡

你也可到訪我們的網址 www.nhs24.com 閱讀或下載這份文件的文本格式版本

اس اشاعت کو مختلف زبانوں میں، بڑے حروف میں، آڈیو ٹیپ، سی ڈی یا بریل میں دستیاب کرایا جا سکتا ہے۔ درخواست کرنے کے لیے، براہ کرم ہمیں enquiries@nhs24.scot.nhs.uk یا 0800 22 44 88 پر ای میل یا فون کریں۔

آپ اس دستاویز کو ہماری ویب سائٹ www.nhs24.com سے متن کی شکل میں پڑھ اور ڈاؤنلوڈ بھی کر سکتے ہیں۔

NHS 24 services



Our phone service

Your local health board manages GP and Primary Care Emergency (PCEC) services.



If your GP surgery is closed and you are too ill to wait until it re-opens, phone NHS 24 on 08454 24 24 24.

If you phone us, we will ask you where you are phoning from and why you have phoned. This will help us make sure you get the right help. When we know why you have phoned we will put you through to a health professional, such as a nurse, pharmacist or dental nurse. They will talk to you about your symptoms and tell you what care they think you need. They might suggest that you treat yourself at home, that you see a doctor or another health professional or, in some cases, they might get an ambulance for you.

Phone: 08454 24 24 24

Textphone: 18001 08454 24 24 24

If you think your life is in danger and you need an emergency ambulance, always phone 999.



Our health information service



We can give you details of all pharmacies, GP practices and dental practices in Scotland.

We also have a wide range of information about illnesses and conditions, treatments, NHS services and other support services. We have details about health campaigns and current health issues and we can give you advice and information on how you can look after your and your family's health.



There are three ways you can get the information you need.

- Visit our website at www.nhs24.com (and download information if you need to).
- Send us an e-mail with your question (you can do this through our website www.nhs24.com).
- Phone us on 0800 22 44 88 and talk to a health information advisor.